



## Stratus Technologies Company Overview

Stratus Technologies combines enterprise-class Microsoft® Windows Server™ computing with our Continuous Processing® technology in the most reliable servers on the planet. Our innovative design eliminates the operational complexity and high costs inherent in high-availability approaches — making the industry's ultimate level of uptime more practical and affordable than ever. Trust your mission-critical IP telephony applications to Stratus.

## Products

### ftServer 2500

Entry level dual-core Intel Xeon-based system provides 99.999% and greater uptime at breakthrough pricing

### ftServer 4400

Versatile price/performance and remote manageability and serviceability for critical applications

### ftServer 6200

Top-of-the-line 6200 2-socket Quad Core Intel Xeon-based powerhouse with the industry-leading availability.

## Product Overview

The Stratus ftServer family, designed for 99.999% and greater uptime brings you the flexibility of affordable continuous availability. Powered by Intel® Xeon® processors, Stratus' industry-standard, fault-tolerant servers offer operational simplicity and financial advantage for your customers.

## Solution Overview

The Stratus® ftServer® family, designed for 99.999% and greater uptime, brings you the flexibility of affordable continuous availability for your ShoreTel IP telephony applications. Powered by Intel® Xeon® processors, Stratus' industry-standard, fault-tolerant servers eliminate the operational complexity and high costs inherent in other high-availability approaches, while providing your mission critical applications unprecedented levels of uptime.

The ftServer line of fault-tolerant servers include models that feature our Continuous Processing® technology at breakthrough pricing, mid-range 1- or 2-socket symmetric multiprocessing (SMP) models, and high-performance models that feature 2-socket quad-core Intel Xeon processors — providing you with a range of price/performance options. Whichever ftServer model you choose, you're sure to benefit from business continuity, data integrity, customer satisfaction, and the highest levels of uptime in the industry.

## Continuous Processing Features

Stratus Continuous Processing technology is built into every ftServer system. Every aspect of the server — hardware, software, and service — is designed to prevent unplanned downtime. Your IP telephony applications gain superior uptime protection without the need for any extra effort. It truly is just plug-and-play for unparalleled availability. Businesses trust their most mission-critical applications to Stratus.

## Lockstep Technology

Replicated, fault-tolerant hardware components process the same instructions at the same time. In the event of component malfunction, the partner component is an active spare that continues normal operation with no data loss or downtime.

## Failsafe Software

Our failsafe software works in concert with lockstep technology to prevent many software errors from escalating into outages. This allows support personnel to take a proactive approach to correcting problems before they occur.

## ActiveService™ Architecture

Stratus ftServer systems constantly monitor their own operation. Remote support capabilities enable our service engineers to diagnose, troubleshoot and resolve problems online more than 95% of the time. If necessary, the system automatically orders its own hot-swappable part.

With over 27 years of experience providing continuous availability, you can count on Stratus ftServers to insure 99.999% and greater uptime for ShoreTel IP telephony applications while providing low cost of ownership and operational simplicity.

"We made continuous availability a project requirement because unplanned downtime for our application is not acceptable," said Greg Scheidemantel, manager of Sika Sarnafil's Canton, Massachusetts, plant. "At the recommendation of our solution integrator, we evaluated Stratus and felt very comfortable selecting the ftServer platform because of its field-proven track record in manufacturing industries.

— Sika Sarnafil

"I like the Stratus ftServer system because of its simplicity... You buy, install, and manage the Stratus ftServer system like any other Windows server in your shop."

- Vaughn Book  
Senior Vice President and  
Chief Technology Officer  
Arrowhead Credit Union

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## **Key Features/Benefits**

### **Continuous Processing Technology**

Replicated, fault-tolerant hardware components process the same instructions at the same time. No system downtime or loss of in-state memory, as the partner component continues normal operation in case of component failure.

### **Maintains Organizational Efficiency**

ftServer keeps mission-critical telephony applications and functionality running in your organization with the power of the world's most reliable server platform.

### **Ease of Use**

ftServer provides operational simplicity and financial advantage right out of the box, bringing the highest level of availability to Microsoft Windows environments. It is truly plug-and-play.

### **World Class Service and Support**

24x7x365 Global support organization is there for your critical ftServer installations. Active Service architecture monitors operations and can diagnose and troubleshoot to resolve many issues remotely.

### **Scalability and Performance Options**

Offering 1- or 2-socket, dual and quad core Intel processor options, there is an ftServer to fit your requirements.

### **Customer Value**

ShoreTel IP telephony solution infrastructure provides businesses with a secure, cost-effective, and scalable VoIP solution that is easy to manage.

The Stratus ftServer family of systems brings leading price/performance and premier continuous availability to a mid-range server designed for Microsoft Windows Server environments. Count on Stratus for the most reliable servers on the planet.

### **About Stratus Technologies**

Stratus Technologies is a global solutions provider focused exclusively on helping customers achieve and sustain the availability of information systems that support their critical business processes. Based on its 27 years of expertise in server and services technology for continuous availability, Stratus is a trusted solutions provider to customers in manufacturing, utilities, life sciences, telecommunications, financial services, transportation and logistics, and other industries.

### **About ShoreTel, Inc.**

ShoreTel is a leading provider of enterprise IP telephony solutions. The Stratus-ShoreTel solution provides customers with a number of key benefits, including continuous availability, ease of use, manageability, and lower total cost of ownership.

### **Disclaimer**

To be "ShoreTel Certified" means that Technology Partner's product will inter-operate with the ShoreTel system, but ShoreTel does not certify that the features or functionality of Technology Partner's product will perform as specified by Technology Partner nor that Technology Partner's product will meet your specific application needs or requirements. To inter-operate means that Technology Partner's product is able to exchange, use and share information with the ShoreTel system.

