

SpectraLink 8020 & 8030 Wireless Telephones

ShoreTel & Polycom



Polycom, Inc. is the global leader in telepresence, video, and voice solutions and a visionary in communications that empower people to connect and collaborate everywhere.

Products

- **SpectraLink 8020 Wireless Telephone**
- **SpectraLink 8030 Wireless Telephone**



Product Overview

Polycom SpectraLink wireless telephone solutions allow on-site mobile employees to roam freely throughout the workplace while delivering continuously reliable and available voice communications. These solutions interoperate with customers' existing traditional time-division multiplexing (TDM) analog or digital private branch exchange (PBX) systems or Internet Protocol (IP)-based call control systems, providing business telephone functionality to a wireless device.

Solution Overview

Integrated Wi-Fi Telephony

SpectraLink Wireless Telephones enhance the Wi-Fi networks of today and tomorrow. Supporting integrations with circuit-switched PBX systems as well as IP telephony call servers, SpectraLink Wireless Telephones provide packetized voice over a Wi-Fi network infrastructure without sacrificing advanced telephone features and capabilities. SpectraLink Wireless Telephones provide a wide range of IP, digital and analog interfaces ensuring connectivity to the majority of PBX systems for businesses worldwide.

In the enterprise, Polycom ensures superior voice quality across large enterprise Wi-Fi networks through a prioritization mechanism called SpectraLink Voice Priority (SVP). This standards-compatible protocol is simple to implement and reduces packet queuing delays for voice traffic. SVP-enabled access points are available from the leading providers of enterprise Wi-Fi infrastructure.

Designed for the Workplace

The SpectraLink 8020 and 8030 Wireless Telephones extend Polycom's tradition of offering the industry's highest performing handsets for the enterprise. These stylish handsets combine an easy-to-use, lightweight design with enhanced durability for workers constantly on the move. Using advanced technologies including 802.11a/b/g (Wi-Fi) network support, extended battery life and a high-resolution display, the SpectraLink 8020 and 8030 Wireless Telephones take Wi-Fi telephony to a new level.

Whether deployed as a personal handset or a shared device across multiple shifts, the SpectraLink 8020 and 8030 Wireless Telephones are the right choice for enterprise-grade wireless telephony. Polycom combines innovative design with advanced manufacturing and testing processes to ensure handset durability meets stringent industry standards for resistance to dust, shock and liquid damage. For shared-use environments, the multiple charging and battery options make the SpectraLink 8020 and 8030 handsets ideal for 24-hour operation.

The SpectraLink 8020 Wireless Telephone is designed for users across a wide range of industries. With a lightweight yet rugged design and extensive feature support, the SpectraLink 8020 Wireless Telephone meets the needs of general office and management staff while also providing a reliable option for front-line personnel in high-use environments.

The SpectraLink 8030 Wireless Telephone extends the capabilities of the SpectraLink 8000 Series handsets by adding Polycom's unique push-to-talk (PTT) feature. The SpectraLink 8030 PTT capability allows instantaneous communication between employees' wireless telephones and is uniquely suited for distributed work teams that require frequent communication.

SpectraLink Wireless Telephones offer more than just voice communication. Utilizing Polycom's Open Application Interface (OAI), the handsets function as two-way text messaging devices thus giving mobile workers access to critical information.

SpectraLink Wireless Telephones give us the high level of communications that we need to provide our patients with the best possible care, while at the same time combining our data and voice traffic on a converged wireless network. The cost savings are exponential and our IT staff now has a telecommunications network that is more manageable on a day-to-day basis. We can easily assign Wireless Telephone extensions quickly as new care staff is hired or moved to other facility areas."

—Jeff Lett,
Senior director of technology and
telecom
Tenet Healthcare

Key SpectraLink 8020 and 8030 Wireless Telephone Features

- 802.11a/b/g radio
- Slim, lightweight design with large display
- Lithium-ion battery packs for up to eight hours talk time and 160 hours standby
- IP 53 standard, for dust protection and resistance to spraying water
- MIL STD 810F for shock resistance
- Office-quality speakerphone for hands-free operation
- Navigation and soft keys for simple access to frequently used operations
- Backlit keypad for low-light usage
- Push-to-talk (PTT) functionality for workgroup communication (8030 only)
- Enlarged earpiece for operation in noisy environments (8030 only)
- Rubberized grips for improved ergonomics and durability (8030 only)

Key Benefits of SpectraLink 8000 System

- Dramatically improve responsiveness and productivity of mobile workers
- Leverage wireless LAN infrastructure for voice and data applications
- Deliver high-quality and secure voice communications across all enterprise environments
- Leverage investment in circuit-switched and IP PBX features throughout the workplace
- Increase business efficiency by integrating with application systems and business processes
- Maximize employee availability using simple, reliable and durable devices

About Polycom

Polycom, Inc. (NASDAQ: PLCM) is the global leader in telepresence, video, and voice solutions and a visionary in communications that empower people to connect and collaborate everywhere. Companies choose Polycom for solutions that allow even geographically dispersed workforces to communicate more effectively and productively over distances. Using Polycom voice, video, and telepresence products and services, people connect and collaborate with one another from their desktops, meeting rooms, class rooms, and mobile settings. Working with Polycom standards-based "green" technology, our customers cut the time and costs associated with gathering the right people in one place to solve problems. Instead, their teams more easily and quickly collaborate "face-to-face" wherever they are, better spending organizational resources, time, and energy addressing your company's business challenges.

Find out how you can collaborate anytime, anyplace with any device in a virtual experience that's as natural as being there. Visit www.polycom.com.

About ShoreTel, Inc.

ShoreTel, Inc., (NASDAQ: SHOR) is a leading provider of Pure IP Unified Communications solutions. ShoreTel enables companies of any size to seamlessly integrate all communications - voice, video, messaging and data - with their business processes. Independent of device or location, ShoreTel's distributed software architecture eliminates the traditional costs, complexity and reliability issues typically associated with other solutions. ShoreTel continues to deliver the highest levels of customer satisfaction, ease of use and manageability while driving down the overall total cost of ownership. ShoreTel is headquartered in Sunnyvale, California, and has regional offices in the United Kingdom, Sydney, Australia and Munich, Germany. For more information, visit www.shoretel.com or call 1-877-80SHORE.

Disclaimer

To be "ShoreTel Certified" means that Technology Partner's product will inter-operate with the ShoreTel system, but ShoreTel does not certify that the features or functionality of Technology Partner's product will perform as specified by Technology Partner nor that Technology Partner's product will meet your specific application needs or requirements. To inter-operate means that Technology Partner's product is able to exchange, use and share information with the ShoreTel system.



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