



GotVoice, Inc.

GotVoice, a leading provider of enhanced voicemail and voice communication solutions, delivers best-in-class Voicemail-to-Text functionality for service providers, businesses and consumers. Featuring patented voicemail unification technology that works with any existing voicemail system, and innovative free-form speech recognition technology trained against millions of voicemails, GotVoice delivers the highest level productivity services for both business and personal usage.

Products

GotVoice Voicemail-to-Text enables customers to:

- Read their ShoreTel voicemail in email
- Add their wireless and landline phones to their GotVoice account and read all of their voicemail in email or on their mobile phone
- Access the text and digital audio at any time on GotVoice.com

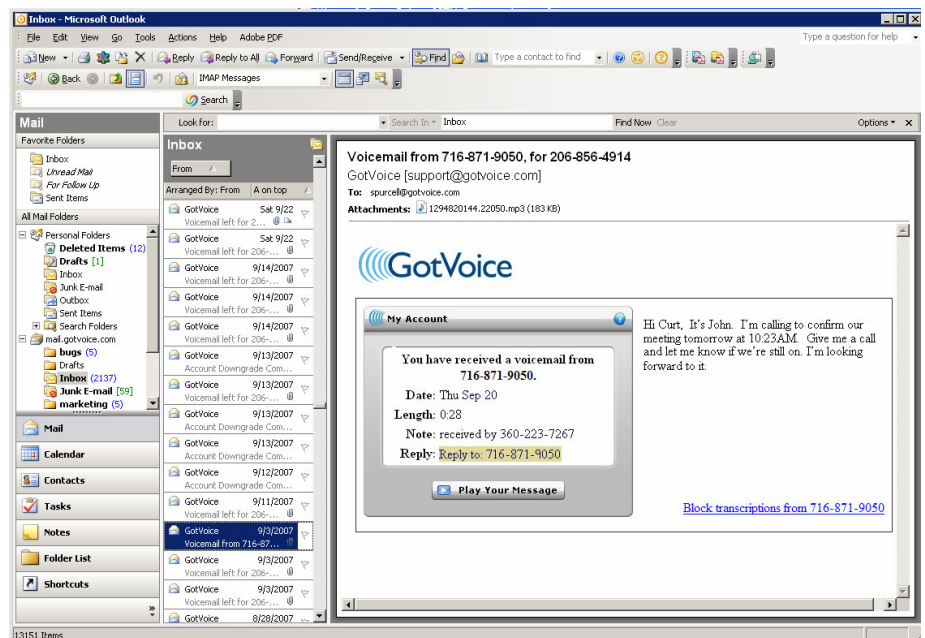
GotVoice Overview

The GotVoice Voicemail-to-Text service allows ShoreTel® users to read their voicemail in their email. GotVoice also archives the text and audio of your voicemail online in your personal GotVoice.com account. Additionally, ShoreTel users can add their wireless and landline phones, and receive mobile and landline voicemail as text and digital audio in their email, on their cell phone and in their GotVoice.com account. Featuring innovative free-form speech recognition technology trained against millions of voicemails, GotVoice delivers the highest level of voicemail transcription accuracy. GotVoice setup is simple, takes just minutes, and is available as a 14-day Free Trial.

Solution Overview

GotVoice integration with any ShoreTel account is simple and takes just a few minutes to set up:

1. A ShoreTel user signs up for a GotVoice account at www.GotVoice.com to become a GotVoice subscriber and receive the 14-day Free Trial.
2. User enters their ShoreTel phone number in the GotVoice signup with Voicemail Type as "VoIP/Digital Phone," and the provider set as "Forward via Email." Next, user configures the ShoreTel system to forward new voice messages as WAV file attachments via email to <phone-number>@partner.gotvoice.com (where "<phone_number>" is your ShoreTel phone number).
3. GotVoice will now process all incoming messages from the ShoreTel system, and convert the voice messages to text, sending the text to your email inbox with the WAV file attached. The voicemail audio and text will also be archived in your personal GotVoice account on GotVoice.com.
4. To add your wireless and/or landline phone to your GotVoice account, log into GotVoice at the top right corner of www.GotVoice.com, using the email and password you used to sign up initially for GotVoice.
5. Click on "Phone Settings" on the left hand side of the GotVoice Message Center. Next, click on "Add Phone."
6. Type the phone number, your voicemail PIN number, select the type of voicemail (Home, Cellular, VoIP/Digital Phone), choose your provider and click Save.



“Accurate transcripts are handy. You can quickly get the gist without having to play the whole message...GotVoice does it all, and you can put that in writing.” – Chicago Sun-Times

“GotVoice combines voice-mail-to-text and outbound messaging, and includes features that let it work where other services won't.” – Information Week

Key Features/Benefits

GotVoice Voicemail-to-Text enables customers to:

- Read their ShoreTel voicemail in email
- Access the text and audio at any time on GotVoice.com
- Add their wireless and landline phones to get all of their voicemail as text and digital audio

Increased Productivity

High-quality, low-cost communication facilitates collaboration among employees, leading to higher productivity.

Ease of Use

With a perceptive design and plug-and-play implementation, ShoreTel systems live up to their reputation as the industry's easiest solutions to deploy and use. GotVoice takes just minutes to set up and is available as a 14-day Free Trial.

Scalability

ShoreTel provides solutions to address small to large enterprises with equipment suited for headquarters, regional and remote or home offices.

Customer Value

ShoreTel IP telephony solution infrastructure provides businesses with a secure, cost-effective, and scalable VoIP solution that is easy to manage.

The GotVoice Voicemail-to-Text service allows users to quickly read all of their voicemail in email, saving time and increasing productivity during their busy work schedule.

About GotVoice

GotVoice, a leading provider of enhanced voicemail solutions, delivers best-in-class Voicemail-to-Text, Voicemail Unification, Visual Voicemail, Custom Greetings and Message Insertion capabilities for service providers, businesses and consumers. GotVoice's flexible and scalable solutions enable immediate service availability without the requirement of software or hardware changes or infrastructure upgrades, and works seamlessly with all major mobile, business and residential carriers.

About ShoreTel, Inc.

ShoreTel is a leading provider of enterprise IP telephony solutions. The GotVoice-ShoreTel solution provides customers with a number of key benefits, including ease of use, manageability and lower total cost of ownership.

Disclaimer

To be “ShoreTel Certified” means that Technology Partner's product will inter-operate with the ShoreTel system, but ShoreTel does not certify that the features or functionality of Technology Partner's product will perform as specified by Technology Partner nor that Technology Partner's product will meet your specific application needs or requirements. To inter-operate means that Technology Partner's product is able to exchange, use and share information with the ShoreTel system.



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