



Gamma Telecom IP Telephony Services

Products

• IP DirectConnect

- Outbound Services
- Inbound Services
- Full Emergency Services Support
- Incoming Call Divert Services

• IP Telephony Hosted Services

- Outbound Services
- Inbound Services
- Hosted Feature Set (Voicemail, Call Forwarding, Auto Attendant Services)

Product Overview

Gamma Telecom's market leading Session Initiation Protocol (SIP) Trunking service, **IP DirectConnect**, is fully interoperable with ShoreTel IP PBX equipment and configurations.

Gamma Telecom provides a range of IP telephony products that are focused on providing wholesale solutions for Telecom Service Providers in the UK .

Gamma provides connectivity services via the IP DirectConnect SIP Trunking service and a range of IP-based hosted solutions that offer services for the small and medium enterprise (SME) market.

Solution Overview – IP DirectConnect (the Gamma SIP Trunking Solution)

IP DirectConnect is a system that enables the provision of a direct IP voice connection from a customer's premises to the Gamma core IP network.

Access Methods

Gamma supports a range of access services for connection to the service:

- Public Internet Access
- Via a Private Interconnect with the Gamma Network
- Utilizing a dedicated Managed Gamma Access solution that provides support for up to 8 high quality calls

Transcoding and Protocols

The IP DirectConnect Service supports the following Transcoding Options and Protocols:

- G711
- G729
- In-band dual-tone multi-frequency (DTMF)
- SIP

Key Features/Benefits

IP DirectConnect offers an easier, cheaper and more efficient way to connect customer sites to enable on-net public switched telephone network (PSTN) and Mobile call termination. With IP DirectConnect you get:

- Zero-rates calls between IP connected sites
- Number flexibility enabling users to present multiple geographic numbers from one location and allowing users to keep existing numbers when moving sites
- A solution that is easy to order and provision, playing to your customers' premises equipment and integration strengths
- Lower costs than ISDN
- Daily Call Data Records with output in a standard format
- A solution that is scalable on a per channel basis
- Full emergency services support

Customer Value

ShoreTel IP telephony solution infrastructure provides businesses with a secure, cost-effective and scalable VoIP solution that is easy to manage.

About Gamma Telecom Ltd

Gamma Telecom (www.gammatelecom.com) is one of the UK's largest providers of voice services and applications, switching in excess of 7 billion minutes per annum and serving a growing number of resellers and carriers. Gamma's innovative voice services are designed specifically for SME end users and supplied through channel partners that include resellers, ISPs and systems integrators for fast, efficient and profitable resale.

Gamma is the only major UK telecommunications company to exclusively sell through the reseller channel, and is the fastest growing UK alternative network operator. In the 2005 Sunday Times Microsoft Tech Track 100, Gamma was ranked the UK's sixth fastest growing technology company.

About ShoreTel, Inc.

ShoreTel is a leading provider of enterprise IP telephony solutions. The Gamma Telecom-ShoreTel solution provides customers with a number of key benefits, including ease of use, manageability and lower total cost of ownership.

Disclaimer

To be "ShoreTel Certified" means that Technology Partner's product will inter-operate with the ShoreTel system, but ShoreTel does not certify that the features or functionality of Technology Partner's product will perform as specified by Technology Partner nor that Technology Partner's product will meet your specific application needs or requirements. To inter-operate means that Technology Partner's product is able to exchange, use and share information with the ShoreTel system.

Gamma Telecom Ltd

1, The Pentangle
Park Street
Newbury
Berks
RG14 1EA
Phone: + 44 (0) 870 224 1200

Info@gammatelecom.com

www.gammatelecom.com

