ShoreTel Mobility

INCREASE WORKER EFFECTIVENESS AND REDUCE OPERATIONAL EXPOSURE WHEN YOU INTEGRATE SMARTPHONES AND TABLETS INTO YOUR ENTERPRISE BUSINESS PHONE SYSTEM

ShoreTel Mobility is designed to extend unified communications (UC) applications to smartphones and tablets so workers can achieve maximum productivity anytime, anywhere. The result: a more engaged, connected, responsive workforce which increases your team’s professionalism, sales and service. ShoreTel Mobility integrates with ShoreTel- UC systems securely and easily, and dramatically reduces operational telecom expenses. Increased team responsiveness, ease of deployment and cost savings quickly pay off in an improved bottom line.

BENEFITS:
- Empower a more responsive, accessible workforce
- Control business communications while allowing personal device use
- Reduce enterprise telecom costs dramatically
- Deploy secure enterprise communications for mobile workers
- Available for on-premises systems as an appliance or virtualized application

Empower a more responsive, accessible workforce

Unified communications speeds business processes and information access. ShoreTel Mobility gives iOS and Android devices high-performance UC features like video conferencing with room-based systems, peer-to-peer video, desktop sharing, calendar access, CRM integration, instant messaging and presence, and desk phone features like extension dialing, conference calling, company directory, hold and call transfer.*

* Not all features available for all platforms; see your ShoreTel representative for details

For more information, contact your ShoreTel reseller.
Find one by visiting shoretel.com/findareseller
When coupled with the ShoreTel Dock, ShoreTel Mobility-enabled iPhones and iPads become the desk phone for the mobile generation—the only phone a mobile worker will ever need. The ShoreTel Dock keeps iOS devices fully charged and offers the advantages of a full keypad, handset, and speakerphone—ergonomically designed to turn an Apple device into a desk phone with superior sound and user convenience.

**Control business communications while allowing personal device use**

Mobile device usage is growing exponentially, and workers prefer to use their personal smartphones and tablets for work-related communications. But allowing staff to BYOD (bring your own device) requires IT control to maintain enterprise communication integrity and security.

ShoreTel Mobility allows users to separate their business and personal communications on a single device, a dual persona solution that maintains separate identities. Employees will never give a customer their personal mobile number again; instead their company number follows them from desk to field. And managers can rest easy knowing that customer lists stay with the company, not the employee.

“Parents are among our stakeholders and they want our teachers to be accessible without always having to wait for the teacher to receive a voice mail or paper message and return the call. We wanted the ability to call into every single classroom and get in touch with a teacher no matter what.”

— RICHARD P. JEAN
Principal, McCarthy High School

“In the hospitality business, big changes can occur in a moment. Being able to communicate quickly in the ways that best suit the situation allows us to better service our customers on a more timely basis. ShoreTel Mobility helps us to be successful every day.”

— HARVEY COHEN
Manager of Information Services, Winnipeg Convention Centre

Peer to peer video calling keeps workers fully engaged no matter where they are.
“We have a large number of employees who travel from site to site. They enjoy the fact that they can take their phone numbers with them so they don’t have to rely on cell coverage or forward calls to a different number. Users simply log into a phone at any of our sites and it’s automatically programmed to them.”

— TONY HAKES
Help Desk Supervisor and Junior System Administrator, Sotera Defense Solutions

Reduce telecom costs dramatically

The patented ShoreTel mobility solution saves your business money, automatically. The solution leverages VoIP over Wi-Fi and 3G/4G cellular data, reducing or eliminating wireless roaming charges by seamlessly handing off calls between the best available networks. International direct dial charges are also drastically reduced because ShoreTel Mobility routes calls through the enterprise PBX to leverage least-cost routing.

ShoreTel Mobility is such a robust UC solution, and BYOD so popular with employees, that some businesses find capex reductions by eliminating the need for desk phones and leveraging personal mobile devices for primary business communications.

Deploy secure enterprise communications

With ShoreTel Mobility’s use of AES-256 encryption, IT administrators can be assured that their mobile voice communications are secure. Strong device- and user-level authentication with innovative digital certification, along with automatic initiation of application-layer SSL VPN for users outside the enterprise firewall, ensure robust security. And VPN is built in, so users never need to re-authenticate.

Similarly, adaptive location-aware policies and enterprise directory integration make administration brilliantly simple.
About ShoreTel

ShoreTel, Inc. (NASDAQ: SHOR) is a leading provider of brilliantly simple IP phone systems and unified communications solutions. Its award-winning on-premises IP-PBX solution and cloud-based hosted phone system eliminate complexity and improve productivity. Recognized for its industry-leading customer experience and support, ShoreTel’s innovative business phones, application integration, collaboration tools, mobility, and contact center applications enable users to communicate and collaborate no matter the time, place or device, with minimal demand on IT resources. ShoreTel is headquartered in Sunnyvale, Calif., and has regional offices and partners worldwide. For more information, visit www.shoretel.com.